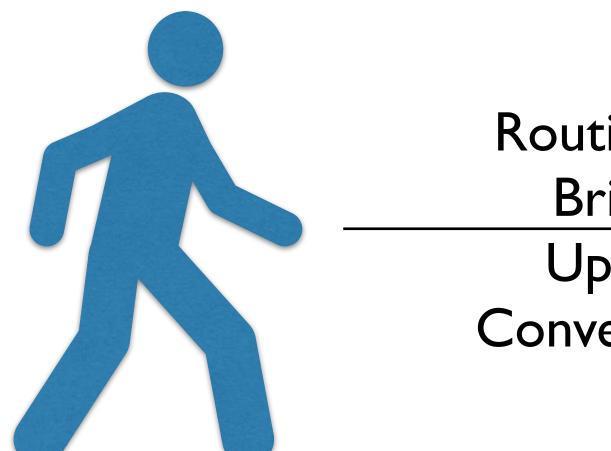
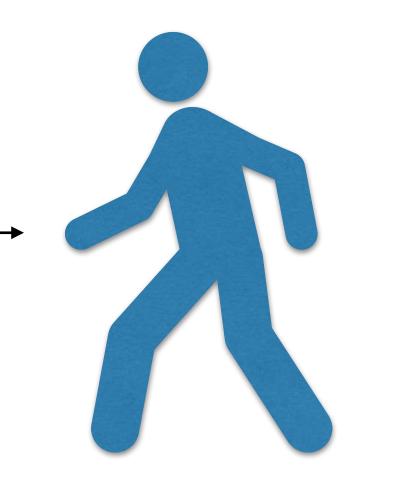
Role of Information in Safety

Communication of information is linear



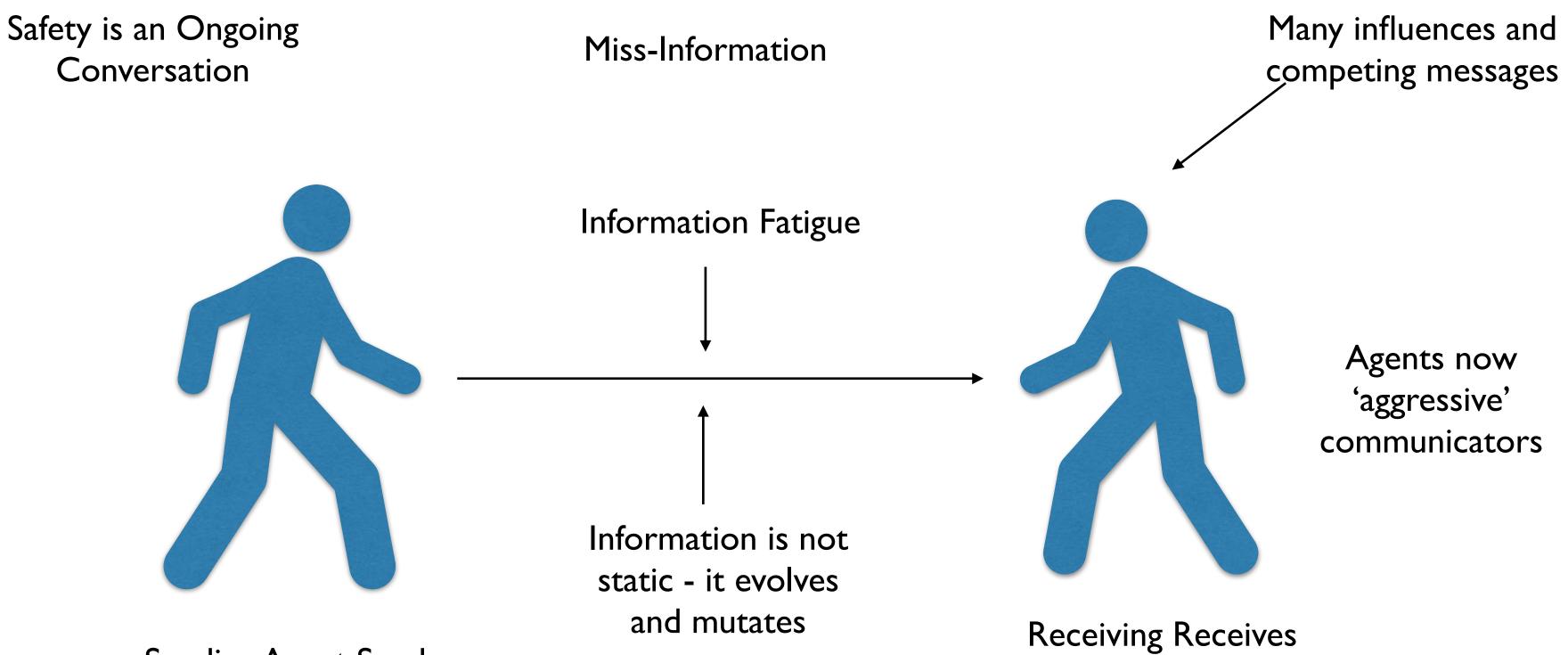
Sending Agent Sends (without question / issue) Routine Ops Briefing Updates Conversations



Receiving Agent Accepts (without question / issue)



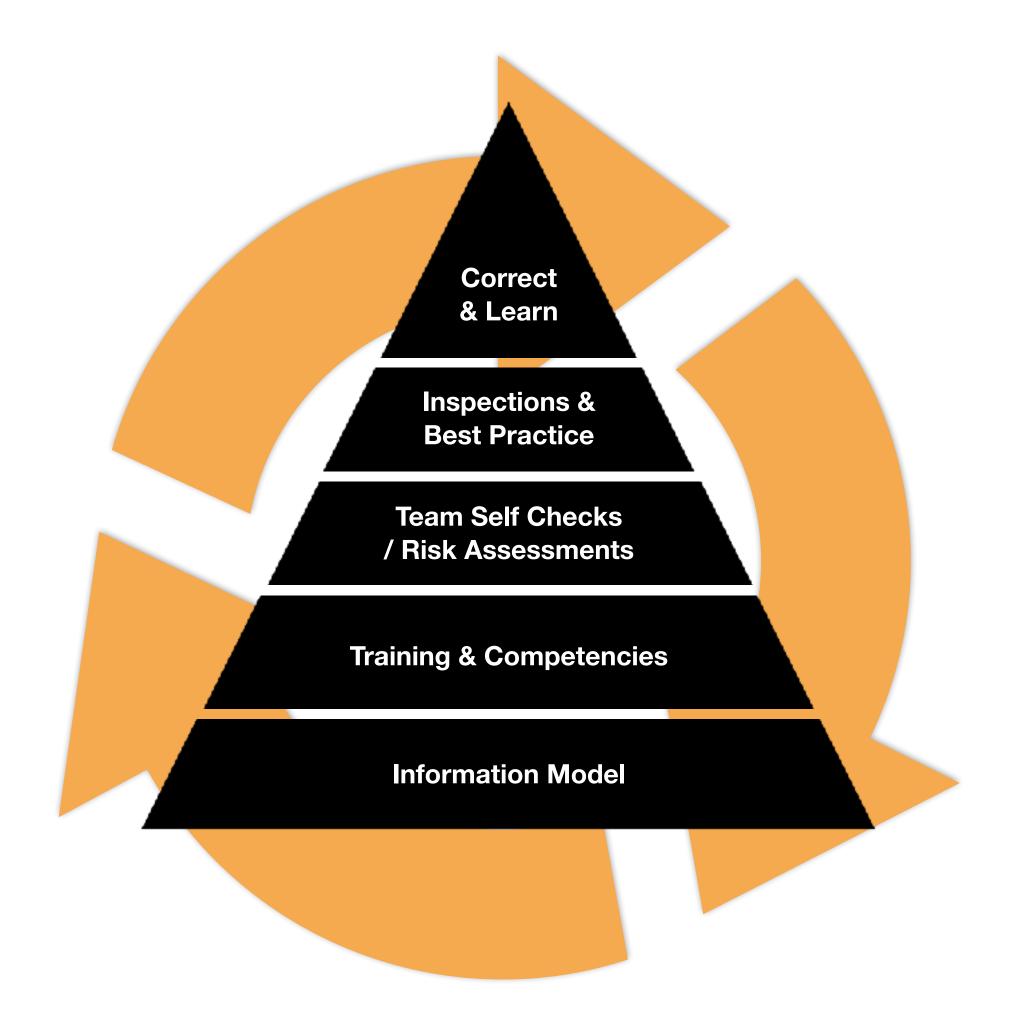
Role of Information in Safety



Sending Agent Sends



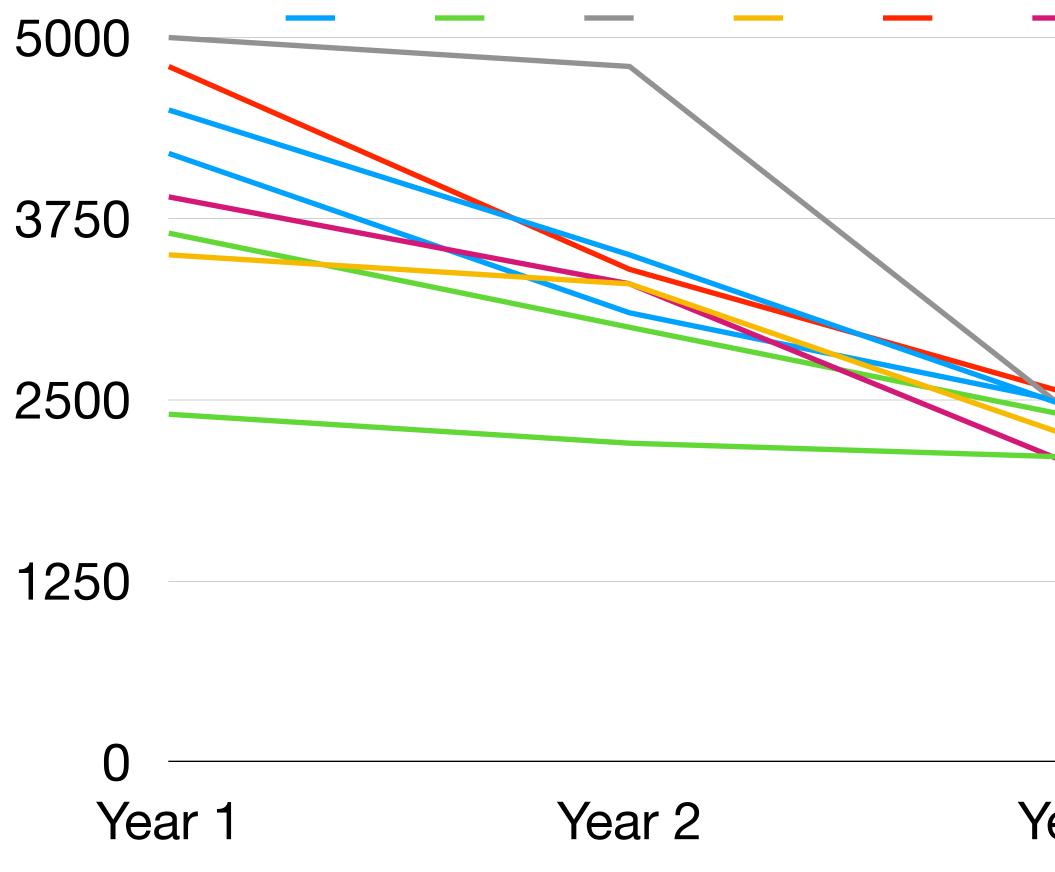
The Acumen Safety Model - Removing Information Barriers



- People are Multi-Dimensional
- Communication is not Flat
- People are not Isolated Islands
- Information is not Static
- Value of Information
- Information Fatigue
- Information Overload
- Miss Information + Miss-Trust
- Message Overload
- Lack of Processing Mechanisms
- Too Complex
- Missing Information



Change Can Happen



Safety Incident Progression After Acumen

Implement the right model and you can make a difference to safety.

Year 3

Year 4

